

Partnership for Quality Program

6/12/2020

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What is Partnership for Quality (P4Q)



P4Q is a provider engagement/ Risk Adjustment program incentivizing providers incrementally for their work on addressing chronic conditions. Providers earn bonus payments for proactively assessing members' current conditions in an effort to improve health and provide clinical quality care. Bonuses are earned for completed AND verified Appointment Agendas and/or submission of Comprehensive Physical Exam medical record.

Appointment Agenda alone or

Comprehensive Physical Exam along with an Appointment Agenda

- Providers can enter relevant documentation in the Arkansas Health & Wellness Secure Provider Portal under the "Provider Analytics" section.
- Measurement Period is from June 1, 2020 December 31, 2020

What is Partnership for Quality (P4Q)



- Targeted Lines of Business (LOB)
 - Wellcare Medicare Business (does not replace or duplicate existing program)
 - Ambetter from Arkansas Health & Wellness Marketplace Business
 - Allwell from Arkansas Health & Wellness Medicare Business
- Who is included in the program?
 - Members included are those with disease conditions that are required to be assessed, addressed, and reported annually.
 - Member Selections are identified at the beginning of the program and are subject to change in future programs.
 - Member selections can be found utilizing the Secure Provider Portal.

P4Q Provider Responsibilities



- Schedule and conduct an exam with targeted members and use the Appointment Agenda as a guide assessing the validity of each condition identified.
- Log into the P4Q Dashboard under the Provider Analytic section of the Secure Provider Account, complete the check-boxes and submit the claims.
- Submit the claim using the correct ICD-10, CPT[®], CPTII[®] or NDC Codes.
 - You may also print the Appointment Agenda, sign and date the form, and submit the Competed Appointment Agenda and/or a Comprehensive Exam Medical Record by fax at 1-813-464-8879 or send via secure email to <u>agenda@wellcare.com</u>

Provider Bonus Structure for P4Q



- Bonus = \$100 for every Assessed Member
- Can increase up to \$200 and \$300 based on meeting thresholds outlined below.

% of Appointment Agenda Completed/Paid	Bonus Amount Per Paid Appointment Agenda
<50%	\$100
>50 to <80%	\$200
>80%	\$300

- Assessed member defined as:
 - **<u>100%</u>** of diagnosis coding gaps are assessed
 - Diagnosis gaps assessed by submitting diagnosis code(s) on a medical claim OR
 - Diagnosis gaps assessed by Checking the exclusion box in the P4Q Dashboard OR
 - Gaps assessed by checking "Assessed and Documented" in, or the "No Longer Valid" box or by submitting a Comprehensive Physical Exam Medical Record along with a completed an Appointment Agenda with boxes checked as above.
 - Provider must submit an acceptable claim with all "Assessed and Documented" diagnosis included demonstrating that an assessment was completed.

2020 P4Q Appointment Agenda

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Components of the Appointment Agenda:

1. Health Condition History

Providers should check one box for each Disease Category listed on the agenda.

- 'Active Diagnosis & Documented' Patient is currently presenting with this condition. Providers must submit a claim with a diagnosis code that maps to the Disease Category listed on the agenda.
- 'Resolved/Not Present' Patient is not presenting with this condition. Provider must submit a claim with a 2020 face to face visit and should submit appropriate codes for conditions the Patient is currently presenting.

The Health Condition History/CoC component is all or nothing, ALL Disease Categories must have a box checked and verified with a claim to be eligible for the Bonus.

2. Care Guidance

This section is a guide only checking boxes in this section will not close care gaps. Address and document the Care Gaps below. Care Gaps are closed by a claim, CPT, CPTII, HCPCS, DX codes or applicable documentation. For additional information, please reference your care gap report.

Providers should submit the Agenda once the Health Condition History/CoC component is completed in its entirety. They do NOT need to complete the Care Guidance components prior to submitting.

The signature component can be completed by a credentialed provider or the facilitator of the program.

SMITH, BOB 09916371	186		N	ember Phone : (31	4) 555-5555
Member DOB : 1/1/201	9				
TIN Name : AGAPE CO	MMUNITY HE	ALTH C			
Provider Name and ID	: GLORIOSA F	REYNA ANTI	PORDA 1497775316		
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Suspected Rx/Condition	Туре	Source	Diagnosis	Active Diagnosis & Documented	Resolved Not Present
Central Nervous System, Iow	Assessed	ICD-10	G62.9 POLYNEUROPATHY UNSPECIFIED		
Gastro, low	Persistency Gap	ICD-10	R16.0 HEPATOMEGALY NEC		
Hematological, very high	Assessed	ICD-10	D57.00 HB-SS DISEASE WITH CRISIS UNS		
Metabolic, high	Assessed	ICD-10	E83.111 HEMOCHROMATOSIS D/T REPEATED RBC TX		
Malignancies	Assessed	NDC	49884072401 HYDROXYUREA CAP 500MG		
		100 40	F43.10 POST-TRAUMATIC STRESS DISORDER		
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v = DX Code(s) have appeared in prior cla

Care Guidance

s and document the Care Gaps below. Care Gaps are closed by a claim, CPT, CPTII, HCPCS tion, please reference your Care Gap Report

Measure	Sub Measure	Anchor Date	Compliant Indicator	Condition Reviewed
ADULT BMI ASSESSMENT	ADULT BMI ASSESSMENT	12/31/2019	Y	
ADULTS ACCESS TO PREVENTIVE/AMBULATORY HEALTH SERVICES	TOTAL	12/31/2019	Y	
CERVICAL CANCER SCREENING	CERVICAL CANCER SCREENING	12/31/2019	N	
MEDICATION RECONCILIATION POST- DISCHARGE	TOTAL	7/5/2019	N	
ANNUAL WELLNESS VISIT CENT	ANNUAL WELLNESS VISIT CENT	12/31/2019	N	

P4Q Comprehensive Physical Exam: CPE Documentation – Assessment and Plan

The Items below must be part of the Medical Record to meet the Partnership for Quality (P4Q) Program documentation requirements:

- Completed Appointment Agenda
- Patient's name and date of birth on all pages of documentation
- Date of service on all pages of documentation

History - This should include:

Past medical, family, social history
 + Review of Systems (ROS)
 + History of Present Illness

Physical examination - This should include:

- Height •Weight •BMI •Blood Pressure •Amputations •Functional deficits Dialysis shunt
- Temporary/permanent stomas
 Abnormal findings

Assessment

Assess all known conditions, including chronic conditions, which affect the care and treatment of the patient.

Treatment - Document the initiation of or changes in treatment. This can include:

- Medications: -statins -insulin -chemo -radiation -ACE/ARBS -DMARD for rheumatoid arthritis
 "Documentation of medications should be linked to diagnosis
- Patient Instructions
- Therapy

Referrals: specialist, mammogram, eye exam, colonoscopy, etc.

Review and Summary

Summarize all results including diagnostic, radiology and pathology

Provider name, signature, credentials, and date

In addition to the above, please address the following with members as needed:

Quality Measures

- Diabetic Patients: Calculated HbAIC (value & date)
 Monitoring for Nephropathy
 - Dilated Retinal Eye Exam
- Depression Screening
- Colorectal Cancer Screening
- Breast Cancer Screening
- Functional Status Assessment review of ADL and IADL; cognitive status, ambulation status, Hearing/Vision/ Speech, other functional independence (exercise, ability to perform job)



6/12/2020



Accessing the Secure Provider Portal

Ready to Login





Navigating to Provider Analytics



From the Provider Portal click on the *Provider Analytics* link to be directed to the landing page.





Select P4Q - Appointment Agenda

Provider Analytics

Overview Dashboards Summary Cost Utilization/Services P4P Dashboards Quality 2020 MEDICAID P4P SCORECARD 2020 AMBETTER P4P SCORECARD 2020 ALLWELL P4P SCORECARD P4P Payment History P4Q - Appointment Agenda

Resources

- Case Study Support Resource
- FAQ
- Tool Navigation Guide

Alerts

None



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The member's record will now reflect the updated data.



Education Requests

Would you like training for you and your staff? You can submit your requests to <u>Providers@arhealthwellness.com</u>

or contact your Provider Relations Specialist directly





Coding and Documentation

Medical records may be requested to support data received via claims, on the Appointment Agendas and/or entered into the Provider Analytic tool.

Verifying Conditions for the P4Q Program



- ✓ Not all historic conditions appearing for P4Q are persisting conditions.
 - Some are shown to give a history of the member. Because members don't generally use the medical system unless they have an emergency, the provider should continue to assess them to ensure they are being properly managed before an emergency occurs.

Example: Myocardial Infarction (MI)

The member may not be currently experience a MI, rather the condition may now be a <u>history of MI</u>.

Provider Action: Document that condition is now historical and whether the patient follows a medication regimen and/or seeing a specialist.

Verifying Conditions for the P4Q Program



- ✓ Suspected conditions were derived from a variety of sources.
 - <u>Claims data</u> a condition may have derived from the hospital, but the provider office now needs to confirm if the condition continues with any side effects or sequela

Example: Acute Deep Vein Thrombosis (DVT)

The member was discharged from the hospital with Acute

DVT and is now being managed prophylactically with

compression stockings and medication.

Provider Action: Document whether condition is chronic or recurrent or if it has resolved (history of). Make sure to support

this with documentation that states if patient following a medication regimen and/or seeing a specialist.

Disease Condition

Documentation and Coding



- Be as specific as possible when documenting conditions
- One word, such as "chronic" can make a big difference in Disease Condition coding.

COMPLETE AND ACCURATE DOCUMENTATION IS KEY

DISEASE	DOCUMENTED CONDITION	HHS-HCC			
Bronchitis	Bronchitis	No HHS-HCC			
	Chronic Bronchitis	HHS-HCC 160			
Depression	Depression NOS	No HHS-HCC			
	Severe Depression, single episode	HHS-HCC 88			
Hypertension	Hypertension	No HHS-HCC			
	Hypertension with heart failure	HHS-HCC 187			
Chronic Kidney	CKD	No HHS-HCC			
Disease	CKD 4	HHS-HCC 188			
	CKD 5	HHS-HCC 187			
	ESRD	HHS-HCC 184			

Illustrative purposes only HHS-HCC V05

Sherrill Montgomery, Risk Adjustment Manager <u>Sherrill.S.Montgomery@Centene.com</u> 501-478-2526

Haley Hicks, Risk Adjustment Coding Analyst <u>Haley.M.Hicks@Centene.com</u> 501-725-7691

Karyn Langley, Risk Adjustment Project Manager <u>Karyn.Langley@Centene.com</u> 501-478-2317



