



arkansas
health & wellness™



Introducing Wellcare by
Allwell

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- Receive current updates:
 - <https://www.arhealthwellness.com/providers/resources.html>
- Choose the network you wish to receive information for

Arkansas Health & Wellness provides the tools and support you need to deliver the best quality of care. Please view our listing on the left, or below, that covers forms, guidelines, helpful links, and training.

- For Ambetter information, please visit our [Ambetter website](#).
- For Allwell information, please visit our [Allwell website](#).

Interested in getting the latest alerts from Arkansas Health and Wellness? Fill out the form below and we'll add you to our email subscription.

Name *

Position/Title *

Email *

Phone Number *

Group Name *

Group NPI *

Tax ID *

Network*

- Ambetter
- Allwell

Submit

New National Branding Alignment Strategy



By

allwell.TM

Wellcare by Allwell







January 2022 - Allwell from Arkansas Health & Wellness will be known as Wellcare by Allwell.

- Providers contracted with Allwell will continue with the same reimbursements and contract, just under a new brand name.
- **Being a Wellcare by Allwell provider does not mean you are in network for Wellcare.**
- Wellcare providers will not see any changes in their current network or member information. You can be added to Wellcare by Allwell through our contracting team by request. It will not be automatically added.
- Current Allwell Members received letters explaining the change in name.



Member ID Cards

2022 ID Cards Will Be Clearly Distinguished

 <p style="text-align: right;"><Year>⁷¹</p> <p><Company Name> <Plan_Contract_PBP>³⁶</p> <p>Member: <MbrFullName>¹⁵</p> <p>Member ID: <12345678>⁴ <small><Submit claims under this number></small>^{L32}</p> <p>Issuer: 80840 <Policy #:>^{L1} <XX123>²⁵</p> <p><Primary Care Provider (PCP):>^{L7} <CIN #:>^{L6} <AZ12345F>⁹⁶</p> <p><PhyFullName>¹⁶</p> <p><PCP Phone:>^{L2} <1-XXX-XXX-XXXX>³¹</p> <p><IPA/LPO:>^{L8}</p> <p><IPA Name>⁹² <IPA ID>³²</p> <div style="text-align: center;">  </div> <p>RXBIN: <XXXX>⁵⁶</p> <p>RXPCN: <XXXX>⁵⁸</p> <p>RXGRP: <XXXX>⁵⁷</p> <p><IPA LOGO></p> <p style="text-align: right;">Card Issued: <XX/XX/XXXX>¹²⁰</p>	 <p>Wellcare by Allwell</p> <p><Product Name></p> <p>CMS#: <H9630-XXXX></p> <p>Effective Date: <MM/DD/YYYY></p> <table border="1"> <tr> <td data-bbox="1006 725 1431 1103"> <p>MEMBER INFORMATION</p> <p>Name: <First MI Last></p> <p>Member ID#: <XXXXXXXXXX-XXX></p> <p>Issuer ID: <{80840}> <9151014609></p> <p>PROVIDER INFORMATION</p> <p>PCP Name: < ></p> <p>PCP Phone: < ></p> </td> <td data-bbox="1445 725 1818 1103"> <p>PHARMACY INFORMATION</p> <div style="text-align: center;">  </div> <p>Rx Claims Processor:</p> <p><CVS Caremark®></p> <p>RXBIN: <004336></p> <p>RXPCN: <MEDDADV></p> <p>RXGRP: <RX8909></p> </td> </tr> </table>	<p>MEMBER INFORMATION</p> <p>Name: <First MI Last></p> <p>Member ID#: <XXXXXXXXXX-XXX></p> <p>Issuer ID: <{80840}> <9151014609></p> <p>PROVIDER INFORMATION</p> <p>PCP Name: < ></p> <p>PCP Phone: < ></p>	<p>PHARMACY INFORMATION</p> <div style="text-align: center;">  </div> <p>Rx Claims Processor:</p> <p><CVS Caremark®></p> <p>RXBIN: <004336></p> <p>RXPCN: <MEDDADV></p> <p>RXGRP: <RX8909></p>
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Two Separate Networks, Two Separate FAPs

- Contracts H1416 & H0270 PLANS are Wellcare ONLY = Wellcare Network
www.wellcare.com/arkansas/find-a-provider#/search
- Contracts H9630 Wellcare by Allwell plans = Allwell Network
<https://wellcare.arhealthwellness.com/find-doctor.html>

Dual Eligible Special Needs Plans (D-SNPs)



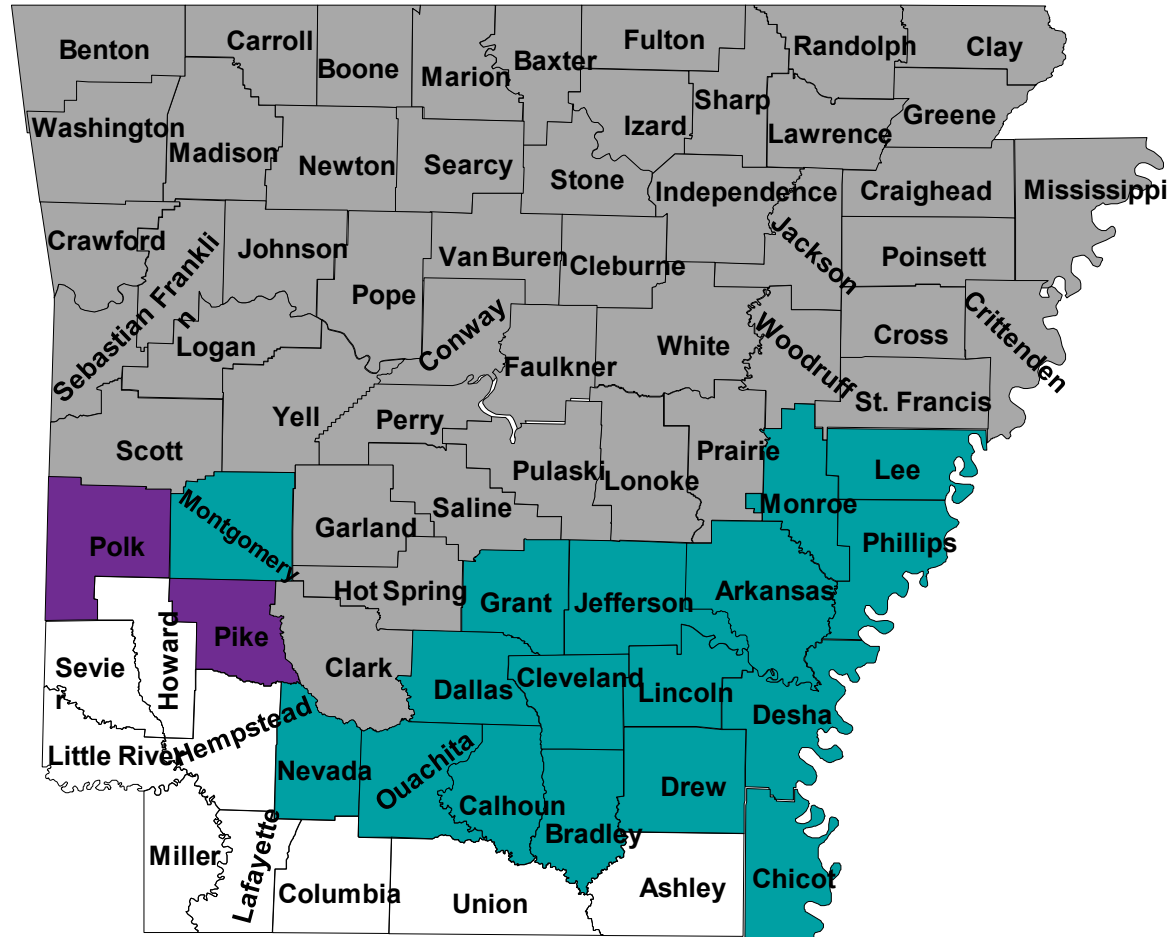
- D-SNPs enroll individuals who are entitled to both Medicare (title XVIII) and medical assistance from a state plan under Medicaid (title XIX).
- Wellcare by Allwell will be offering a D-SNP plan effective 1/1/22.
- 54 Counties included in expansion!

Arkansas | *Review*



- **Robust Network!**
 - Wellcare By Allwell Network includes over 96% of all AR Providers!
- **Major County Expansion: *19 New Counties!***
 - Includes 66 of 75 AR Counties
 - Excludes: Union, Ashley, Columbia, Lafayette, Miller Hempstead, Little River, Howard, Sevier
- ***NEW* DSNP's**
 - Wellcare By Allwell in 54 Counties!
 - Excludes: Benton, Washington, Madison, Boone, Crawford, Sebastian, Scott, Franklin, Logan, Johnson, Pope, Faulkner

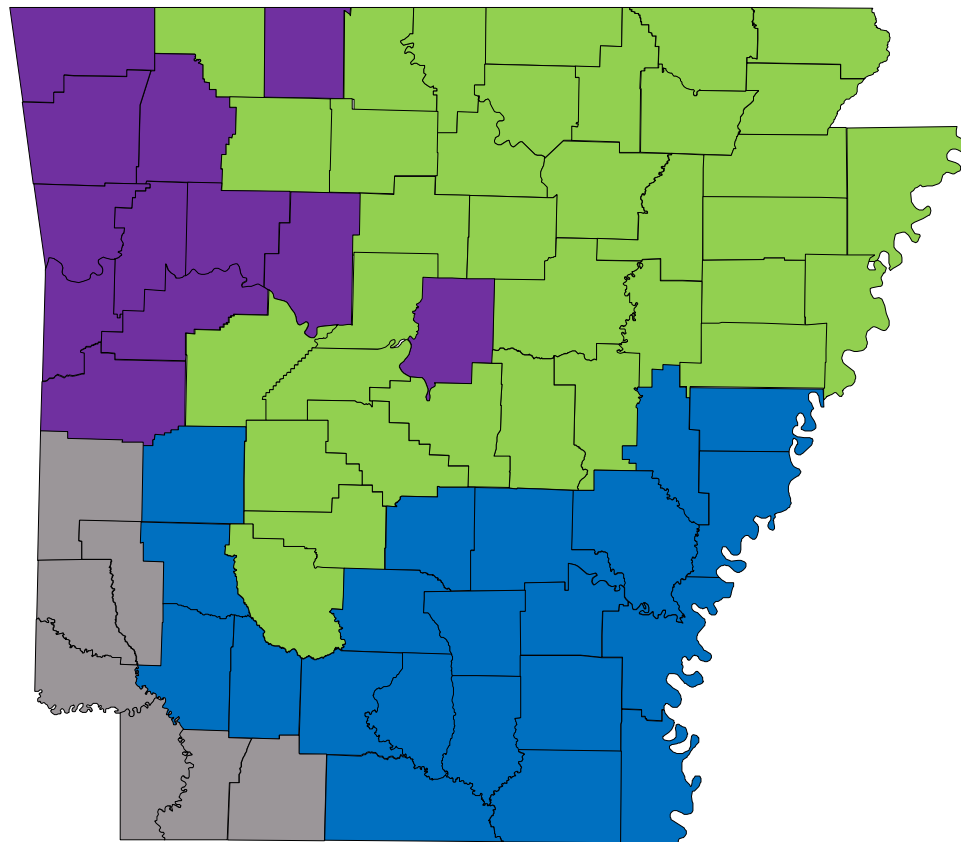
Major County Expansion



Medicare Advantage Development - 2021

Combined Footprint – 2021

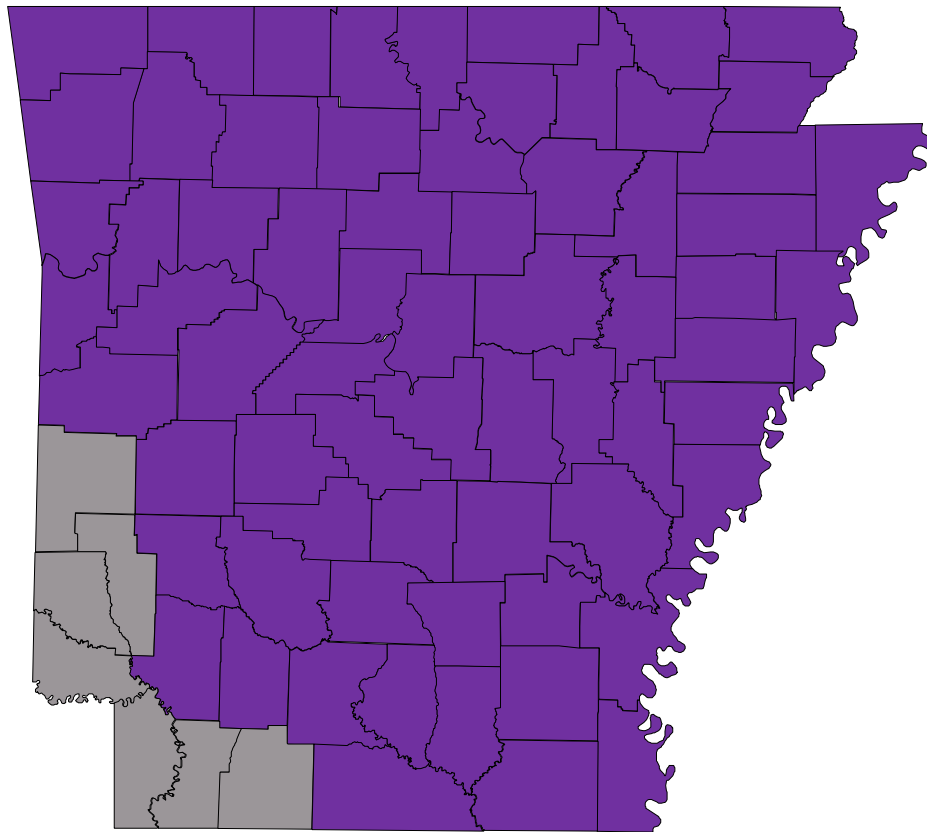
- Allwell only counties includes two largest population centers
- WellCare only counties
- Allwell & WellCare counties



Medicare Advantage Development - 2022

2022 Allwell State-wide Push

- 19 New Counties Where Allwell will be launched
- 54 Counties Where 2 New DSNP Products will be launched



Provider Services Call Center



- **First line of communication**

- Wellcare by Allwell

1-855-565-9518 (TTY: 711)

- Representatives are available Monday through Friday, 8AM to 5PM (Central Standard Time)

Arkansas Health & Wellness Contracting

Phone Number: 1-844-631-6830

Hours of Operation: 8am-4:30pm



Provider Contracting Email Address:

ArkansasContracting@centene.com

Regular contracting inquiries and contract requests

Thank you!